



## COVID SAFE GUIDELINES

### BOOKING

WE HAVE A LIMITED NUMBER OF WALK IN TABLES OR YOU CAN BOOK YOUR TABLE ONLINE. BY LAW YOU ARE REQUIRED TO SCAN THE QR CODE LOCATED ON THE MENUS ON ARRIVAL AND REGISTER YOURSELF AND ALL GUESTS.

IF YOU REFUSE TO REGISTER YOUR TRACK AND TRACE DETAILS YOU WILL BE ASKED TO LEAVE

### ARRIVAL

PLEASE ARRIVE WITHIN 30 MINUTES OF YOUR BOOKING, IF YOU ARE DELAYED BY MORE THAN 30 MINUTES, WE MAY NOT BE ABLE TO ACCOMMODATE YOU. ON ARRIVAL PLEASE QUEUE ON THE FLOOR MARKERS, OUR HOST WILL SHOW YOU TO YOUR TABLE. PLEASE SANITISE YOUR HANDS ON ARRIVAL.

### FOOD

A substantial meal is required to be eaten in order for you to have a drink. You will be required to purchase a food token upon arrival at the food vendors van BEFORE you can take a seat and place your drinks order.

Please ensure you hold onto your token to ensure we can serve drinks and to then also redeem against your food when you are ready to eat and you are armed with your table number and food order. Tokens are non refundable and non transferable between dates and people

### DRINKS

PLEASE SCAN THE QR CODE TO ORDER -WE'LL DO THE REST.

### TAKEAWAY

BOTTLESHOP WILL BE OPEN DURING TAPROOM HOURS.

## BOOKING TERMS AND CONDITIONS

Please be aware that if you or your party do not comply with social distancing and the rules below you will be asked to leave

If you have any questions please email [steph@exalebrewing.com](mailto:steph@exalebrewing.com)

Please arrive within 30 minutes of your booking, if you are delayed by more than 30 minutes we may not be able to accommodate you.

When arriving please check in with our team who will show you to your table. Max number of people per booking is 6, bookings should only be occurring in groups of up to one household inside, or a group of up to six people from any number of households outside.

We cannot accommodate any tables next to each other as we cannot ensure social distancing will be complied with.

Children: children welcome until 8pm

Card authorisation for booking: We require a £5 per guest authorisation. Nothing will be taken from your card however if you fail to show at all or without a significant number of guests booked your card may be charged

Illness: If you or any of your party are ill with Covid symptoms do not come to the taproom.

Sanitising stations: Upon arrival please sanitise your hands at one of our stations, please continue to do this frequently throughout your visit. Our team will wash their hands before serving each and every customer.

Table set up and customer flows: We've set out tables for groups in line with Government social distancing guidelines. Do not move the tables. Do not mix with other tables. No standing, No dancing, No circulating. No ordering at the bar.

These rules are enforceable by law and if you do not adhere to them it endangers our license, other customers and the team. So please help our team by sticking to them.

Food: Throughout the year we will have food vendors outside. See our website for details. Food is prepared ensuring guidelines are followed. To order please queue following the spacing markers. Your food will be delivered to your table.